# Behaviour Management for Support Staff

# The ultimate guide for behaviour non-specialists:

- Address behaviour problems before they escalate
- Recognise and tackle anger triggers
- Engage hard-to-reach parents
- Help students to help themselves

# **Stephanie George**



Stephanie is a leading expert on inclusive practice in the UK, and led her team to the 2013 TES Support Staff of the Year award. She is also the winner of two DfE Excellence in Cities Awards, and uses her current hands-on educational experience to inform her Outstanding practical training.

# Be sure of your latest responsibilities

Ofsted's behaviour and welfare judgement SEND 2016: Social, emotional and mental health External agencies: when and how they should be involved

#### A complete guide to improving behaviour in the long term

Strategies to address poor behaviour choices
Work with parents to reduce negative influences
Learn how to be calm and confident in difficult situations
Promote positive parent—child interactions
Contribute to pastoral strategic approaches

Top selling course

# Practical tools for better relationships

- Behaviour support plans
- Conflict resolution tactics
- Techniques to engage parents
- Constructive feedback
- Communication strategies
- Signposts to external professionals
- Early intervention techniques

Free book
"Talking Boxes:
Moral
Dilemmas"
by Stephanie
George

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Dr Barrie Pennington, Kingsbridge Excellence Cluster

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