

# Critical Incident Management

## Keeping your school environment safe



### Presented by Eric Smith

Eric is a specialist in risk and crisis management, working closely with international government officials on many occasions. He also has experience in auditing and instructing a number of industry-related government bodies. Eric is active in the areas of recall, risk and crisis support for both before and after an incident.

**£299 + VAT**

Make sure you ask about additional delegate discounts

- ✓ Unpick what constitutes a critical incident
- ✓ Ensure plans are effective, practised and fit for purpose
- ✓ Be prepared for any incident that may occur
- ✓ Develop a bespoke plan, policy and procedure especially for your school

**New  
Course**

**Critical incidents that rarely happen in schools – from a rogue dog in the playground to serious violence in the classroom – make the news. Find out how to handle the media in the event of a critical incident at your school.**

### Critical Incident Masterclass

- Develop your awareness of critical incidents
- Unpick the theory/practice of critical incident management
- Review the content of critical incident management plans and procedures
- Take part in a simulated risk escalation exercise to practise applying your policies
- Receive expert advice on controlling the media
- Be prepared for critical incidents
- Develop a critical incident plan for your own school

*"The critical incident management training delivered to approximately 100 schools in the Stockport area has been an overwhelming success. Concentrating on reinforcing a commitment to compliance and good practice, the workshops have also offered the opportunity to participate in a real-life situation exercise which calls for the assessment and categorisation of a diverse range of critical incidents. The workshop has also highlighted the importance of dealing effectively with both media and social media. This is an area which is becoming increasingly important for educational establishments to consider. There is no doubt that the programme is extremely useful and has been delivered in a highly professional and interactive way."*

Ann Marie McCullough, Health and Safety and Emergency Planning Manager, Stockport MBC

## Book Now

- 📧 [osiriseducational.co.uk](http://osiriseducational.co.uk)
- ☎ 0808 160 5 160 / 01790 753 987
- 🏠 Call 01790 755 783 for further risk mitigation services

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